Director of Digitalization & IT (Group IT Director)

European LifeCare Group (ELCG) is one of Europe's leading providers of vaccinations and preventive healthcare, operating 80+ clinics across Denmark, UK, Netherlands and Sweden and delivering over 3 million vaccinations annually. Backed by Findos Investor, ELCG is entering a new growth phase focused on operational excellence, digitalisation and performance management across all markets.

For this next phase, ELCG is establishing a newly created Director of Digitalization & IT role – a senior, business-oriented technology leader who will drive group-wide digital transformation, operational excellence, and standardisation across systems and processes.

Role Overview

As Director of Digitalization & IT, you will own and execute the group's digital, technology and *operational excellence* agenda. The role combines responsibility for IT with a strong mandate to *optimise operations*, *harmonise processes*, *strengthen datadriven decision-making and build a scalable platform* that supports both clinical operations and commercial growth.

You will lead the shift from fragmented local systems to a modern, modular, API-driven platform and operating model, supporting both commercial agility and clinical/regulatory requirements. The role reports directly to the Group CEO and works closely with the CFO, CHRO, CMO and Business Unit Leaders.

The position is ideally based at HQ in Søborg, but can also be located in Hitchin, UK, with regular travel to Denmark and across ELCG markets.

Key Responsibilities

Operational Excellence & Process Harmonisation

- Lead operational excellence programmes across clinics, mobile units and backoffice functions.
- Standardise processes across markets to create consistent, efficient and scalable operations.
- Strengthen performance visibility through reliable data, KPIs and BI in partnership with the Group CFO.
- Ensure customer- and patient-facing flows (booking, consent, CRM, portals) are optimised and seamless.

Technology Leadership & Digital Transformation

- Define and execute a group-wide digital & technology roadmap.
- Build a harmonised, modern architecture that replaces fragmented systems with modular, integrated solutions.
- Lead ERP, cloud, integration and data/BI initiatives supporting operational excellence.
- Drive M&A technology integrations for clinic networks and acquisitions.

Governance, Compliance & Cybersecurity

- Establish strong IT governance, cybersecurity frameworks and vendor management.
- Ensure compliance with healthcare, data privacy and clinical/regulatory requirements.

People Leadership

- Build and lead a high-performing technology & transformation organisation.
- Act as a partner to clinical, commercial and operational leaders in elevating the

Job Title:

Director of Digitalization & IT (Group IT Director)

Application Deadline:

As soon as possible

Company:

European LifeCare Group

City:

Copenhagen Or Hitchin

Country:

Denmark Or UK

Contact person:

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overall operating model.

Candidate Profile

We are looking for a senior leader with:

Experience

- +7 years in senior IT/digital/technology/operations roles.
- Background from multi-site, consumer-facing or operationally complex businesses.
- Proven track record in technology-enabled transformation, operational excellence and building scalable architectures.
- Strong experience with ERP, integrations, cloud platforms, data/BI and digital customer journeys.
- International and cross-cultural leadership experience; PE exposure is a plus.

Leadership & Personal Qualities

- Operates as a "tech-savvy COO" combining IT expertise with deep business and operations understanding.
- Pragmatic, commercial, low-ego and collaborative.
- Strong communicator able to translate complexity into clear strategic direction.
- Thrives in high-growth, change-heavy environments.
- Personally motivated by ELCG's healthcare mission.

What ELCG Offers

This is a central executive position with direct influence on ELCG's next growth chapter, where technology, data and operational excellence sit at the core of the value-creation agenda. As the newly established digital leadership role, it offers the rare opportunity to build build the entire IT, digital and operational excellence agenda from the ground up:

- Define the architecture, operating model and transformation roadmap.
- Shape how ELCG uses technology and data to deliver better patient experiences and operational performance.
- Work pan-European across clinical, commercial and operational organisations in a purpose-driven healthcare company.

Contact and application

In this recruitment process we are assisted by European Search Company. For additional information about the position please contact Brian Ranvits on +45 2048 0548

If you see yourself in the position, please send your application by using this apply button below. Note that candidates will be processed as they arrive, until the position is filled, so do not hesitate to submit your application.